



What happens when filing an auto claim:



DSP driver reports to DSP owner (or follows company procedure to notify leadership)



DSP/driver will work directly with their claims administrator to resolve the claim



DSP driver (1st party) completes the accident checklist on-scene to record all information and keep a record



Once a claim has been submitted, the claims administrator will contact DSP/driver within 24 hours with more details and next steps



Vehicle incident occurs



Scan the QR code below to learn how to file an auto claim



Your claims administrator receives notification of the claim and reviews for next steps