

Marsh DSP Insurance Program:

Understand the ins and outs of billing

Let's take a deep dive on understanding how billing works for your insurance coverage with the Marsh DSP Insurance Program. Our team of dedicated insurance advisors have outlined the steps below to help you better understand, anticipate and ease the billing process.



How to read your statements

Once you log in to view and download your monthly statement, keep these items in mind:

- If you have made any changes to your fleet list after the date listed in your statement email, these changes will be reflected on next month's statement
- Your total amount to be submitted for this month's withdrawal is provided in the top right-hand corner of the statement
- Each vehicle is broken out by VIN number with this month's premium charge for that vehicle
- All other premium items (Applicable Fees and your Hired and Non Owned Auto Coverage) are not broken out by vehicle
- For your General Liability and Worker's Compensation (if applicable) premium(s) you will also see taxes, fees, and surcharges



Bank information

You can easily update and manage your bank account and information you have on file through the online experience, customized for DSPs!

Scan to log in
to your online
insurance
experience
today!



Billing made easy



Your monthly bill is based on the data that is entered into Fleet Tool. There is no need for you to update or add data anywhere else. Your monthly bill will fluctuate based on whether vehicles have been added and/or removed to Fleet Tool each month.

Review your billing breakdown

Along with your monthly statement, you will also be able to review a billing breakdown document. This document provides additional information and explanation on what you are being billed for each month, including: summary of charges for the current installment per policy, list of vehicles per station and date VINs were added or removed and the total charge for that statement per vehicle.

Timing



Your billing statements are emailed to you on the 20th of each month. You can log in to our online experience to view and download your statement each month. The ACH payment is generated on the 25th (or next business day if it falls on a weekend or holiday) of each month for the bank account that is on file. On the 25th of the month, you will see "Amazon Ins Marsh" listed on your bank account with your monthly withdrawal amount.

Tip

We recommend adding a calendar reminder on your phone/tablet for the 22nd of the month to remind you to review your statement before funds are deducted from your bank account on file.

From the time your statement is available (20th of the month), until end of business on the 24th of the month, your dedicated regional account team is available 7 days a week to help answer any questions you may have around your bill. Feel free to call or email us with the best time to reach you.

Billing adjustments



If you need to make any adjustments, or have questions regarding your monthly statement/bill, feel free to reach out to a member of your dedicated regional account team before EOB on the 24th of the month. Our teams are available 7 days a week to help answer any questions you may have.